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FOR IMMEDIATE RELEASE

COUNTY DSS OFFICES RELOCATING SEPTEMBER 2 AND 3

SPINDALE, N.C. - The Rutherford County Department of Social Services, located at 389 Fairground Road, will be relocating various divisions within the Fairground Road complex on September 2 and 3. During this time, the agency will be open and telephone services will be available.

The Child Care Subsidy Program and Economic Services Division, which includes Food and Nutrition Services, Medicaid, Special Assistance, and Work First, will not be scheduling appointments for September 2 and 3. However, consumers can still apply for benefits by coming to the agency and signing an application. This will protect the application date and ensure, that if determined eligible, benefits will be provided from the application date. Child and Adult Protective Services will operate as usual.

Effective Thursday, September 4, all Economic Services will be located in the Rutherford Center Building (Building C) located across the parking lot from the main DSS Building (Building A). Consumers for these services will need to enter through the back entrance that faces the parking lot. There will be no consumer access through the Callahan Koon side of the building.

Children's Services, including Child Care Subsidy, Child Protective Services, Foster Care, and Adoptions, as well as Administrative Services, will be located in the main DSS building (Building A). Child Support Services and Adult Services offices will be located across the breezeway in the building (Building B) adjacent to the main building. However, reception and consumer check-in for these services will be in the main building (Building A).

“The new structure will allow more convenience and efficiency for consumers, in addition to allowing better communication and collaboration among DSS staff,” said DSS Director John Carroll. “Much planning has gone into this move to make it go as smoothly as possible, and to lessen any inconvenience to our consumers.” New signage will be installed that will direct consumers to the appropriate building for the services that they need. Anyone with questions about this change can contact the main DSS number at 287-6165.

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