



July 13, 2015

Weekly Report

Highlight of Departmental Activities

The Weekly Report showcases the activities and accomplishments of the many Departments within Rutherford County Government. Click on the directory lists, headings and text in blue to be linked to more information.

Department Directory

[Agriculture/Cooperative Extension](#)

[Airport](#)

[Board of Elections](#)

[Building Inspections](#)

[Clerk to the Board](#)

[County Manager](#)

[Economic Development](#)

[Fire Marshal/Emergency Management](#)

[Finance](#)

[Human Resources](#)

[Information Technology](#)

[Library](#)

[Public Works and Planning](#)

[Register of Deeds](#)

[Revenue](#)

[Senior Center](#)

[Social Services](#)

[Soil and Water](#)

[Solid Waste](#)

[Transportation Services \(EMS/
Transit\)](#)

[Tourism Development Authority](#)

[Veteran Services](#)

Agriculture/Cooperative Ext.

Family and Consumer Sciences

- Prepared for upcoming Kids & Chefs summer day camp.
- Met with Partnership For Children Executive Board.
- Submitted monthly news column.
- Taped radio programs for next week.

Airport

The Airport sold 673 gallons of 100LL to 18 aircraft and 1,129 gallons of Jet A to 6 aircraft last week.

The airport had visitors of all shapes and sizes over the 4th of July weekend (**pictured**).



County Manager and Commissioners

Public fireworks lit up the Rutherford County skies as a finale to the 2015 Independence Day celebrations. The weekend included many community



events in which the County Manager and Commissioners were involved. On Monday, the week began with several departmental meetings, project discussions, and Board of Commissioners' monthly meeting. The week continued with appointments, conference calls, public relations, advising, and preparation for various responsibilities. Staff attended a retirement event and the County wishes the very best to Billy Scoggins and Chuck Watson on their retirement!



Economic Development

This week, the Economic Development Department held meetings with industry allies, attended the Rutherford County Board of Commissioner's meeting, and prepared for the upcoming EDC Board meeting. Economic Development staff continues to be busy following up with multiple industrial recruitment and expansion prospects, reaching out to industry representatives to meet grant reporting deadlines, and working on website content and updates. This week's schedule also included the release of our advertisement in the July 2015 issue of Site Selection Magazine to assist in the marketing and promotion of Rutherford County and the Economic Development product.

Finance

The Finance Office worked closely this week with on-site auditors to continue closing out the fiscal year. The Finance Officer and Assistant Finance Officer attended Monday's Commissioner Meeting. The Finance Office has processed accounts payable and payroll this week.

Fire Marshal/Emergency Management

Fire Marshal and staff:

- worked on Emergency Management Performance Grant activities.
- assisted Forest City Fire Department with a house fire.
- participated in Vision Inform training.
- worked on hazardous materials inventory.

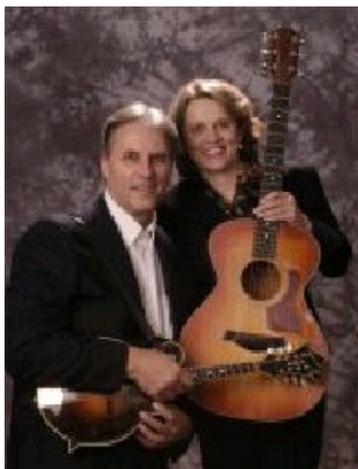
Human Resources

The HR Director held meetings to discuss personnel issues, exit interviews, and retirements. Employees who have left the service of Rutherford County are Stephanie Moore (Sheriff). The Director attended the regularly scheduled County Commissioner Board meeting, met with Jason Ruff and Jeff Bradley, attended a Workplace Violence "Active Shooter" seminar and attended the retirement reception for Chuck Watson and Billy Scoggins. We wish Chuck and Billy all the best in their retirement and thank them for their years of dedicated service to Rutherford County. The HR Director, IT Director Jai Doherty, and Assistant Director Peter Gaulin conducted interviews for the Systems Administrator position. Also, the Director, along with Inspections Director Jason Ruff, conducted interviews for the vacant building inspections position. Current vacancies are Program Manager. Apply at Rutherfordcountync.gov or 289 North Main Street.

Library

MOUNTAINS BRANCH LIBRARY - Lake Lure, NC
THURSDAY - July 16 2 5:00 p.m.

The Summertime Celebration Series will be presenting:
Appalachian Folk Musicians Phil & Gaye Johnson (www.philandgayejohnsons.com).



Phil and Gaye have lived the Country Music tradition. They represent the very best of the new tradition in "Acoustic Americana" country music. They offer a unique blend of traditional and contemporary Folk, Bluegrass, and Country music along with generous portions of Western Swing, Cowboy, Blues, and Old-Time Traditions. Phil and Gaye are prolific songwriters and storytellers.

This is the first activity in an AWESOME opportunity to celebrate the life-long adventure of learning and has been made possible by grants from Lake Lure Community Education Foundation and Mountains Branch Friends of the Library.

Please contact Joy Maxwell if you have any questions @ 828-287-6392.

Revenue Department

The Revenue Department handled 33 VTS assist and completed 4,671 renewals. The office answered 334 calls and assisted 194 customers. We completed 0 plat reviews, 4 pre-permits and answered 0 Data Requests. Appraisers completed 88 building permits and 62 field reviews. A total of 44 new documents were recorded and 55 new accounts were set up. Transfers consisted of 83 straights, 2 merge, 4 splits, and 0 acreage adjustments. GIS created 3 new maps. E911 addressing assigned 4 new addresses, ordered 0 new road signs, and updated 31 addresses with new owner information. Part-time maintenance workers installed 0 new road signs and completed maintenance on 0 road signs. No appeal forms were received and 0 listing letters were mailed out. The PUV program mailed 327 Audit letters, and assisted 10 program members. Staff processed 0 exclusions/deferments. We had 0 refund, 0 releases and 0 discoveries. Electronic payments consisted of 0 by credit card, 0 by website and 0 over the phone. Collection action consisted of 0 attachment and 0 newspaper items. Staff completed 0 gross receipts/occupancy taxes, 0 payment plans and 0 bankruptcy issues. In-person taxpayers at the counter brought in 0 tax payments. 44 new deeds were certified for recording purposes.

Senior Center

The Senior Center's Walking Club met on Tuesday and we also had a fun activity of "How Southern Are You." On Wednesday, Bob Covert joined us to reminisce about summers past in an activity called "Celebrate Your Summer Through Stories". On Thursday, the Center hosted Lemonade & Laughs. The Center provided the lemonade and the seniors provided the jokes and funny stories. Lastly, on Thursday we sponsored an inter-generational event of Bowling with the Grandkids at Autumn Lanes.

Upcoming:

Zumba at 6:45 on July 13, 20, 27

Open House Celebration with tours and refreshments Friday, July 17 from 2:00-4:00

Sheriff's Department





Social Services

Over the past several weeks interviews have been conducted for several vacant positions within the agency, including Income Maintenance, Children's Services, and Child Support. Several positions and reclassifications were approved for the 2015-16 budget year, and preparations are being made to establish these positions and begin interviews. Josh Howell has accepted the position of staff attorney and will begin work on August 17. The Director met with the County Manager, Finance Director, and Donald Reuss (Smoky Mountain Center) to discuss use of MOE and ABC funding. The Director and the Social Work Program Manager met for the



second time with representatives from Polk, Henderson, Transylvania, and McDowell DSS' to discuss trends in mental health issues effecting services to families involved with Child Protective Services and Foster Care. The purpose of the meetings are to develop ideas for more effective and efficient service delivery and present these to Smoky Mountain Center. The Director and several staff participated in the monthly Statewide DSS Director Conference Call. During these conference calls, important fiscal and programmatic updates are provided. Several staff members attended the retirement reception for Helen White at the Health Department. Helen has worked very closely with DSS during her years of service and has been an invaluable resource. During the Pinwheel Planting event on May 22, 2015, the Rutherford County Child Protection Team/Child Fatality Prevention Team presented Helen with a plaque in honor of her service as chairperson of the Fatality Team since its inception in 1995. The DSS Staff would like to wish Helen the very best in her retirement. She will be missed! Lake Lure Lions Club recently donated toys, toiletries and duffel bags to be used by children that come into care or by other children and families that are in need of these items.

(Pictured above are club members Penny Watkins, Priscilla Dorr and Linda Gledura along with DSS workers Angela Black, Susan Edwards and Dena Guffey.) A huge thank you to the Lake Lure Lions for their hard work and generosity and for all of the work they do for the children and families of Rutherford County. The agency is in the process of conducting an Employee Satisfaction Survey via Survey Monkey. The survey was available between July 1st and July 8th. The results of the survey will be used to improve the agency from all aspects from a supervisory/management standpoint to improved consumer relations and service delivery. DSS would like to welcome new employee Brittany Hudson. Brittany is a Social Work Assistant in Children's Services.

Chris Williams, Child Support Agent I, is our Employee of the Quarter for the Third Quarter 2015 (pictured right). Chris has been with the agency for 38 years, having began work on August 9, 1977, after graduation from Isothermal Community College. Chris has seen many changes in the way that the agency operates and the way that work is performed during her tenure, including the advancement of computers and other technology. She started her career at DSS in the Clerical Unit and became a Child Support Agent in 1999. Chris is an exemplary employee, displaying a positive, cooperative attitude; always being a team player; and willing to take on any challenge presented to her. Chris' job requires her to have contact with employees in several areas of the agency, and other professionals in the community and at the state level. She is well respected for her positive attitude and professionalism by all who work with her. CONGRATULATIONS CHRIS!



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Soil & Water

Admin/Education Specialist:

- worked on information for the Watershed pre-bid meeting and tour
- worked on Notices.

Ag. Cost Share Technician:

- worked with contractors for the pre-bid meeting and tour for Watershed Dam Maintenance.

Solid Waste

Customers served 310

Loads hauled from convenience centers 57

Loads shipped to Lenoir 30

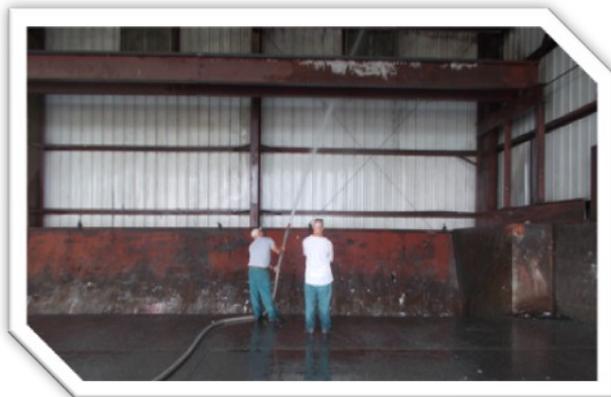
Recycling loads shipped to Conover 2

Tire customers 24

This week has been very busy week due to the holiday. A lady accidentally threw her purse away at our Avondale Convenient Center. It was hauled to the transfer station (**pictured left**), and with the help of our inmates

and transfer station staff, it was recovered and she left a very happy lady. Our litter officer met with the County Commissioners about recycling RFP and he has been working on implementing new recycling programs. The staff running the scales have been very busy with scale-traffic and answering phone calls. Drivers are busy with many extra hauls. Shop employees have been active performing preventative maintenance on equipment and trucks. Transfer station staff continues to process the MSW and recycling. Inmates are keeping the electronics separated and stack. Staff is continuing to perform work at the airport. This past week, staff at the transfer station washed the inside of all

the walls and the scale walls (**pictured right and below**). This is to stay in compliance with state rules. Hope everyone had a happy safe and fun 4th of July.



Transportation Services

Emergency Medical Services:

EMS staff attended the quarterly Peer Review Quality Management meeting. All agencies a part of the EMS system attend including the hospital, 911, rescue squads, fire marshal, ICC training, OEMS, air service and the Medical Director. Administration also held a supervisor's meeting to discuss new processes and all fiscal year end paperwork was submitted.

TYPE	CURRENT WEEK	WEEKLY AVG
Emergency Calls	182	168
Convalescent Calls	60	59

Transit Department:

Transit's weekly numbers only reference four operating days due to the 4th of July holiday. Staff submitted changed to the draft NCDOT 5-year plan and will participate in a conference call on Thursday with the consultant and NCDOT. Administration is also in the process of updating and issuing new contracts with DSS, the Senior Center and Rutherford Life Services for FY 15-16. All fiscal year-end paperwork was submitted.

TYPE	CURRENT WEEK	WEEKLY AVG
Total Miles	7,809	10,056
# of Local Trips	886	1,149
# of Out of County Trips	67	81
# Unduplicated Passengers	196	241
Total Revenue	\$11,338	\$15,385

Veterans Services

Mail In	55
Mail Out	41
Fax	128
Phone Calls In/Out	58
Veteran Contacts	188

County Manager
Steve Garrison

County Commissioners

Bryan A. King, *Chairman* Alan Toney, *Vice Chairman*
Michael Benfield, Eddie Holland, Greg Lovelace

County Office

Hazel Haynes, *Clerk to Board*
Richard Williams, *County Attorney*



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