



# Rutherford County Department of Social Services Position Vacancy Announcement

## INCOME MAINTENANCE

**POSITION TITLE: INCOME MAINTENANCE CASEWORKER II**

**Position Number**  
5310125

**Starting Salary**  
\$32,840/Annually

**Opening Date**  
January 22, 2019

**Closing Date**  
Open Until Filled

**How to apply?**

A State Application, PD-107, must be submitted by 5 pm on the closing date to:

**Rutherford County DSS**

PO Box 242  
389 Fairground Road  
Spindale, NC 28160  
828 287-6283 Phone

Attn: Luann Hoyle Butler  
FAX to: 828-288-3406

[luann.butler@rutherfordcountync.gov](mailto:luann.butler@rutherfordcountync.gov)

**Rutherford County provides eligible employees with a competitive benefits package including paid health and dental insurance, paid holidays, and other optional benefits.**

Rutherford County DSS is **not** responsible for failure to receive faxed applications. Please take a moment to ensure your transmission was received.

Employee may be called upon in case of disaster, either natural or man-made, to serve the citizens of Rutherford County. This service, if required, will take precedence over duties described in this position vacancy announcement.

**Position Responsibilities:**

The primary purpose of this position is to provide maintenance of a public assistance caseload, including determining eligibility, processing applications, and conducting reviews and actions to effect reported changes in situations. Major position activities include interviewing, eligibility determination, and record maintenance in the Adult Medicaid Unit.

**Knowledge, Skills, and Abilities:**

Considerable knowledge of the program/areas of assignment. General knowledge of all agency and community programs and services which could affect the client/applicant. Good mathematical reasoning and computational skills. Ability to read, analyze, and interpret rules, regulations and procedures. Ability to communicate with clients/applicants, the public at large, and public officials to obtain data, and to explain and interpret rules, regulations and procedures. Ability to perform caseworker functions within structured time frames.

**Minimum Training and Experience Requirements:**

One year of experience as an Income Maintenance Caseworker; or an equivalent combination of training and experience.

**Work Against Appointment will be considered. Minimum Education and Experience:**

Graduation from an accredited associate degree program in Human Services Technology, Social Services Associate, Paralegal Technology, Business Administration, Secretarial Science, or a closely related curriculum; or graduation from high school and two years of paraprofessional, clerical, or other public contact experience which included negotiating, interviewing, explaining information, gathering and compiling of data, analysis of data and/or performance of mathematical or legal tasks with at least one year of such experience being in an income maintenance program; or graduation from high school and three years of paraprofessional, clerical or other public contact experience which included negotiating, interviewing, explaining information, the gathering and compiling of data, the analysis of data and/or the performance of mathematical or legal tasks; or an equivalent combination of training and experience.

**SELECTION PROCESS:**

The selection process will include a structured interview. Applications will be reviewed; structured interview evaluations will be studied; educational and work experience histories will be considered. After careful evaluation of the above-mentioned criteria, the appointing authority will appoint the applicant who in the judgment of the appointing authority is best suited for the position.

If you are interested in the position and possess the basic requirements for the position as stated above, please submit a PD-107 State Application Form. If you have applied within the last six months, your application will be considered.